



WELCOME

Welcome to the JW Marriott® Phuket Resort & Spa.
We look forward to providing you with an unforgettable experience.

The resort nestled amidst 27 acres of splendor of Mai Khao beach and adjacent to the Sirinat Marine National Park where is a protected marine turtle nesting area. Our resort offers a truly authentic experience inspired by our unique surroundings. From the world famous diving spots to miles of sandy golden beaches, and rich local culture to exceptional guest rooms, every detail of your stay with us is designed to nurture and celebrate your personal passions.

The resort also offers an extensive selection of world-class facilities and abundance of activities on and off shore. A truly unforgettable and one of a kind experience, a chance to meet the blind marine turtle “Tommy” and his friends at an on-site turtle shelter and education center, watch the fire shows, explore Phuket Island on a guided tour, enjoy a deeply relaxing massage at our award winning Mandara spa or let our chefs delight your palate with locally inspired tastes. Nearby to the resort is the Turtle Village shops & cuisines, Phuket Marine National Park Operation Center 2 and a 36-hole championship golf course.

Every step of the way, our expert associate is committed to offering thoughtful, personalized service to enrich your experience. We wish you an exceptional stay.

JW Marriott Phuket Resort & Spa

231 Moo 3, Mai Khao, Talang
Phuket 83110, Thailand
Tel. +66 7633 8000
Fax +66 7634 8348

jwmarriottphuketresort.com

YOUR STAY AT JW MARRIOTT PHUKET RESORT & SPA

We invite you to savor every minute of your experience. If we can assist you in any way, please contact the Front Desk.

RESORT HIGHLIGHTS

JW Marriott Phuket Resort & Spa

Located 10 miles from Phuket International Airport and 25 miles from Phuket old town, JW Marriott Phuket Resort & Spa is ideally situated on pristine Mai Khao Beach and natural preserved coastal wetlands. Stepped in lush tropical natural landscape and buzzing with vibrant culture, the resort overlooks the glittering Andaman Sea, the perfect backdrop for an authentically luxurious, nature inspired stay.

Fire Lighting Sunset Ceremony

A unique ceremonial performance and signature feature of the resort. Elegant performers gracefully dance in a contemporary Thai style in the reflection pond at the lobby, accompanied by drummers and fire dancers. Available on Wednesday and Saturday. Begins at sunset time, as per decided schedule, please contact the Front Desk.

Thai Cooking Classes, Ginja Cook

Liven up your holiday with exciting culinary experiences. Learn the art of fine Thai cuisine at our premier Thai cooking school. Located next to the Ginja Taste, Thai restaurant.

Morning Class:

Monday to Friday from 8:00 am to 1:00 pm includes a trip to the local market.

Afternoon Class:

Monday to Friday from 3:00 pm to 6:00 pm

The Mai Khao Marine Turtle Foundation

The on-site marine turtles shelter and education center, meet the blind marine turtle “Tommy” and his friends. Learn to appreciate and take responsibility for the marine ecosystem as well as participate in hands-on activities.

- Marine turtle education and feeding program, from 11:00 am to 11:30 am
- Marine turtle warriors program, Thursday, from 2:00 pm to 3:00 pm

Open from Monday to Friday, 9:30 am to 3:30 pm
Closed on Saturday to Sunday and public holidays
ext. 3309

MANDARA SPA

Mandara Spa has 15 couples treatment rooms – five luxurious spa suites with terrazzo plunge pools, private showers and changing room, five deluxe garden rooms with outdoor plunge pools and outdoor showers and five deluxe garden rooms with outdoor showers. There is also a beauty treatment and separate male and female steam rooms.

The spa’s extensive range of traditional and Western spa treatments include Traditional Thai, Swedish, Aromatic, Balinese, other massages, body scrubs and body wraps, facial elixirs, aromatic baths, steam rituals, manicure and pedicure and depilatory waxing.

Open daily from 10:00 am - 10:00 pm
ext. 3750 - 3751

FITNESS & RECREATION

Health Club

The fully equipped fitness center features state-of-the-art life fitness equipment to keep guests healthy and in-shape. Locker rooms with heated whirlpool, sauna, cold plunge pool, relaxation and vanity areas. A wide range of recreational activities are available; Tai Chi, yoga, pilates, aqua aerobic, Thai boxing, local bike tour, batik painting, tie dye and more.

Open 24-Hour from 6:00 am, ext. 3703 - 3704
after 11:00 pm, call ‘At Your Service’, ext. 0

Tennis Courts

Two flood lit plexipave tennis courts are located on-site. Tennis partners, racquet hire and tennis lessons with professional tennis coach, Nash Ladha are available. Reservation in advance is required.

Open daily from 7:00 am - 9:00 pm
ext. 3703 - 3704

Diving Center

The resort has a resident diving center, Sea Bees Diving. They offer daily dive trips for beginners and experienced divers to some of the most beautiful dive sites in Thailand as well as teaching scuba diving courses and introduction dives for those wanting to learn how to dive.

Open daily from 9:00 am - 6:00 pm (November - April)
Open daily from 10:00 am - 5:00 pm (May - October)
ext. 3472

Watersport Center (Seasonal: November - April)

A selection of non-powered equipment is available. Watersport activity programs include Sea Kayaking, Boogie boarding, Bodyboarding, Hobie Cat Sailing and Stand Up Paddle Boarding.

Open daily from 9:00 am - 6:00 pm
ext. 3709



RESTAURANTS

Andaman Grill

Choose from an array of sumptuous grill dishes, succulent steaks and signature seafood specialties. Savour the romance of an ocean view that transitions from sunset to a starry island sky. Open for dinner from 6:00 pm to 10:00 pm

Cucina

The Cucina captures Italy's vibrancy with its open kitchen concept and a sophisticated yet inviting atmosphere. Seasonal dishes are created from premium local and imported ingredients. Classic oven pizzas can also be ordered to take away or enjoyed poolside. Open from 6:00 pm to 11:00 pm

Ginja Taste

Set in a traditional sala, surrounded by tropical gardens and stunning view of the Andaman Sea. Relish a flawless blend of creative culinary techniques, authentic flavours and warm Thai hospitality. For a true taste of island culture, signature 'Ancient Wild' set menu is a must try. Open for dinner from 6:00 pm to 10:00 pm

Kabuki Japanese Cuisine Theatre

Fresh Sushi, Sashimi, Live Teppanyaki and Sake in a dramatic setting that satisfies all the senses. Open for dinner from 5:00 pm to 10:00 pm

Marriott Café

Discover a creative blend of eastern and western flavours, served in a casual setting. Enjoy extensive buffet breakfast and themed buffet nights. Open for breakfast from 6:30 am to 11:00 am Open for lunch from 12:00 pm to 2:30 pm Dinner from 6:00 pm to 10:00 pm

Siam Deli

All-day dining with a la carte International menu, deli specialties, freshly baked bread, light snacks, ice-cream, desserts, a range of beverages and some of the special retail products. Open from 6:30 am – 11:00 pm

BARS

Beside the Sea

Offers fresh juices, smoothies and meals by the children's pool. Open from 9:00 am to 7:00 pm

M Beach Club

Phuket's essential standalone beach club features a playful, refreshing space graced by local and international music masters, rustic food from an open kitchen and an impressive selection of drinks prepared by mixologists. Open from 10:00 am to 12:00 pm (midnight)

Out of the Blue Splash

The swim-up bar designed for guests to unwind and enjoy drinks and foods without leaving the pool. Open from 9:00 am to 7:00 pm

Sala Sawasdee

The open-air lobby bar features soothing views of the reflection pond. Listening to live music by our resident band while savoring flavorful snacks, tapas, pizza and your favorite drinks. Open from 10:00 am to 1:00 am Live band performs from 8:15 pm to 11:45 pm except on Sundays

Rim Nam

Located next to the main swimming pool, offers a lunch menu, refreshing drinks and cocktails. Open from 9:00 am to 7:00 pm

In-Room Dining

For those wanting to enjoy a meal in the privacy of their room, or enjoy the romantic outdoor setting on their balcony or terrace, a wide selection of menu choices is available 24 hours daily. Please refer to the In-Room Dining menu for your selections. To place an order, call "At Your Service" ext. 0

Romance By Design

Enjoy the beautiful ambiance of private candlelit dining in a special setting under the stars with personalized service. Choose between a private cabana for two, overlooking the stunning sunset over the Andaman Sea or dine in one of our Salas in our lush tropical gardens. For venue and menu selection, contact our Restaurant Reservation Desk, located at the Lobby. ext. 3748

CONCIERGE

- Attractions
- Driving directions
- Florist
- Golf tee times
- Baggage service
- Sightseeing and excursion arrangements
- Transportation arrangements
- Shuttle service
- Valet parking

Open from 6:00 am to 12:00 am (midnight) ext. 3112 - 3113

CURATED BY JW

Featuring our iconic JW Marriott bed luxurious linens, pillow collection, bath accessories and home furnishings, Curated by JW invites you to add a touch of richness to the everyday. To experience JW at home, visit curatedbyjw.com

HOTEL SERVICE

- Adapters and transformers are available
- Babysitting service are available
- Bikes are available
- Business center
- Cash machine / ATM
- Concierge desk
- Cribs and rollaways are available
- Diving center
- Foreign exchange
- Housekeeping service daily
- Health club and fitness center
- JW boutique shop
- Children pavilion
- Laundry and dry-cleaning
- Mandara spa
- Medical clinic
- Newspaper delivered to room, on request
- Parking lot
- Room service, 24-hour
- Safe-deposit boxes at front desk
- Tennis courts
- Watersport center (seasonal)
- 3 swimming pools

MEETINGS & EVENTS

- Multipurpose 600 sqm Mai Khao ballroom dividable into 5 individual sections
- Fully air-conditioned foyer with natural daylight and adjoined outdoor area
- 5 breakout rooms with natural daylight
- Variety of outdoor venues suitable for events or outdoor activities for up to 450 guests, including beachfront lawns, lush gardens or impressive poolside venues
- A crafted team building combined with "Corporate Social Responsibilities" initiative programs
- Unique and impressive indoor and outdoor venue options for destination weddings

BUSINESS SERVICES

- Digital photocopying and laser printing
- High-speed internet access
- PC computer workstations with Microsoft Office
- High speed faxing, domestical and international
- Laminating & Binding
- Black and white and full-color transparencies
- Signs, name badges and table tents
- Office supplies
- Shipping & shipping supplies

Business center located on the resort's Lobby level and open 7 days a week from 7:00 am to 6:00 pm ext. 3730

FOR KIDS

Children Pavilion

The Children Pavilion offers the resort's young guests between the age of four to twelve at The kids zone which has an array of toys, TV games, a mini movie-theater room, art and craft area with kid-friendly furniture. The teen zone features TV games, pool table and table tennis.

The fully supervised activities program runs each day and includes movies, games, sports and a variety of arts & crafts. A baby sitting service is also available. Advance reservation is required.

Located on the ground level and open daily from 9:00 am - 8:00 pm ext. 3600



LOCAL EXPERIENCES

Bang Pae Waterfalls and Phuket Gibbon Rehabilitation Center

Khao Phra Thaeo Wildlife Park,
Thalang, Phuket 83110
Tel 076.527.282

Chalong Temple (Wat Chaitaram)

Chao Fah Road, Chalong,
Muang, Phuket
Tel 076.381.226

Peranakanitat Museum

Phang Nga Road, Talat Yai,
Muang, Phuket 83000
Tel 094.807.7873

Peranakan Phuket Museum

124/1 Moo 1, Sri Soonthorn,
Thalang, Phuket 83110
Tel 076.313.556

Phuket Marine National Park Operation Center 2

92/7 Moo 5 Mai Khao,
Thalang, Phuket 83110
Tel 076.348.526

Pra Yai Temple (Phuket Big Buddha)

Located on the top of Mount Nagakerd,
Karon, Muang, Phuket 83100
Tel 076.373.139

Siam Niramit

The Cultural Performance and Show

55/81 Moo 5, Chalermprakiet Road,
Rassada, Muang, Phuket 83000
Tel 076.335.000

GOLF

Blue Canyon Country Club Phuket

165 Moo 1, Thepkrasattri Road,
Thalang, Phuket 83110
Tel 076.328.088

Mission Hills Golf Resort

195 Moo 4 Pa Khlok,
Thalang, Phuket 83110
Tel 076.310.888

Laguna Phuket Golf Club

34 Moo 4 Srisoonthorn Road,
Cherngtalay, Thalang, Phuket 83110
Tel 076.324.350

The Red Mountain Golf Club

119 Moo 4, Vichitsongkram Road,
Kathu, Kathu, Phuket 83120
Tel 076.322.000

SHOPPING

Central Festival Phuket and Central Phuket Floresta

74-75 Wichitsongkran Road,
Phuket 83000
Tel 076.291.111

Jungeyclon

Rat-u-thit 200 Pee Road, Patong,
Kathu, Phuket 83150
Tel 076.600.111

Premium Outlet Phuket

Chalermprakiet R. 9 Road,
Muang, Phuket 83110
Tel 076.350.500

Turtle Village Shops & Cuisine

889 Moo 3, Mai Khao,
Thalang, Phuket 83110
Tel 076.390.203

EMERGENCY & SAFETY

Emergency Numbers

- Hotel Security: Press Front Desk
- Medical Emergencies: 9 + 911
- Other Emergencies: Press Front Desk
- Our staff is available to help you 24 hours a day. If you have any questions, please contact the Front Desk

Emergency Procedures

- When you arrive, we recommend that you take a few precautionary steps, as when you check into any hotel:
 - Locate emergency exits
 - Carefully review the map on the back of your guest room door
 - Locate the nearest fire extinguishers and fire alarms

Fire Safety Procedures

Our hotel is equipped with a modern, efficient fire emergency system, which includes a sprinkler system and smoke detectors in guest rooms and hallways. We want to make sure you are prepared to exit. If any of our detection systems sound a warning, familiarize yourself with the following procedures:

Exiting the Hotel

- Take your key
- Test your door for heat or smoke before opening it
- If the hallway is clear, exit by the nearest stairwell
- Do not use elevators

If Your Door Feels Warm or is Impassable

- Place wet towels at the base of the door
- Press Front Desk, giving your name and room number
- Turn off your air conditioner or heater to keep smoke from entering the room
- Get down on the floor to avoid inhaling smoke

Traveler Safety Tips

Here are a few tips for your safety while you are traveling:

Guest Room Tips

- Lock your door securely using all locking devices when you are in your room and always use the viewport to identify visitors
- Before opening your guest room door, ask for identification. If you're uncertain about anyone who comes to your door, press Front Desk on your phone
- Place your valuables—especially jewelry and large amounts of cash—in the hotel's safe-deposit boxes, available at the Front Desk
- Check to make sure all windows and doors are locked

General Tips

- Be observant and look around carefully before entering parking lots
- If you are traveling in a vehicle, don't leave any valuables within view
- As an extra security precaution, an escort to and from your vehicle is available upon request
- If you see or hear suspicious activity around the hotel, please notify a hotel staff member immediately

Internet - WiFi connection

The hotel provides complimentary WiFi Internet access across the entire resort. Connect to in-room, WiFi internet access, plus make local and long-distance phone calls.

Wireless Access

1. Connect your device to the wireless network "JW Marriott"
2. If using Windows, check the box "Connect Automatically"
3. The logon screen will automatically appear. If not, launch Internet Explorer, Firefox or Safari and go to www.marriottwifi.com
4. Enter room number and last name
5. Select "Connect" and you are connected

Phone

You have the right to reach other long-distance carriers from your in-room phone. You may do so by dialing the access code provided by your carrier or contact 'At Your Service' for assistance, dial extension 0

Call to Mobile Phone	9 + Mobile Phone Number
Local Call	9 + Area Code (076) + Number
Domestic Call	9 + Area code + Number
International Call	9 + 001 + Country Code + Area Code + Number

For your convenience, the phone in your room provides you with a private voice mailbox. The red light on your phone will be lit if you have messages waiting. All of your messages will be time stamped and will remain in your mailbox until you check out or delete them. When you delete a message, it is removed completely from the system.

To record a personalized greeting, retrieve or delete messages:
Dial extension 5 from your guest room phone and follow the instructions.

Rates for calls charged to your room are billed as:

Local Calls	THB 10 per time
Toll Free	THB 50 per time
Domestic Long Distance	THB 10 per minute
Domestic Mobile Phone Call	THB 10 per minute
Asia	THB 150 per minute
Non Asia	THB 150 per minute
USA	THB 150 per minute
Europe	THB 150 per minute

At JW Marriott, we are committed to conserving water, energy and other resources. We invite you to join us in these efforts in our hotels and beyond.

Bed Linens

It is our practice to refresh bed linens every third day. If you wish to have your linens changed more frequently, simply let us know.

Smoke-Free

We are committed to a smoke-free environment.*

Towels

Please leave any towels that you would like replaced on the floor.

Waste

Marriott International is committed to reducing our environmental impact. You can join us by placing recyclable materials in your guest room recycling bin. To learn more about our sustainability efforts, please visit Marriott.com/Serve360.

Save Water, Drink Air

JW Marriott Phuket Resort & Spa has partnered with Generation Water to eradicate plastic water bottles in the hotel, by producing and bottling alkaline water made 100% from the air and bottled into re-useable glass bottles. To learn more about it, please visit www.generationwater.com

Skip The Straws

Marriott's plastic straw initiative is making to enhance the sustainability of its operations and reduce plastic consumption. JW Marriott Phuket Resort & Spa in collaboration with the Marriott International have committed and eliminated the use of a single plastic straw in the hotel since April 2018.

Please visit Marriott.com/socialresponsibility to learn more about our vision for a sustainable future through community engagement and environmental responsibility.

* \$250 or more room-recovery fee will be charged for smoking in your guest room.

TV CHANNEL GUIDE

- | | | | |
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| 1 | JW Brand Channel | 22 | NHK World Japan |
| 2 | JW Marriott Phuket | 23 | AL Jazeera |
| 3 | CNN | 24 | DW |
| 4 | BBC World News | 25 | One Russia |
| 5 | Bloomberg | 26 | TV5 |
| 6 | Fox Movies | 27 | Al Arabiya |
| 7 | Fox Family Movies | 28 | Zee ETC Bollywood |
| 8 | AXN | 29 | TVBI (Xing He) |
| 9 | True Film | 30 | Phoenix Hong Kong |
| 10 | E! | 31 | Channel V China |
| 11 | National Geographic | 32 | Phoenix InfoNews |
| 12 | True Explore Life | 33 | CCTV 4 |
| 13 | True Explore Wild | 34 | CCTV 2 |
| 14 | Nickelodeon | 35 | Frang India |
| 15 | True Spark Jump | 36 | True Music |
| 16 | Fox Sports | 37 | Thai TV 3 |
| 17 | Fox Sports 2 | 38 | Thai TV 5 |
| 18 | True Premier Football HD 1 | 39 | Thai TV 7 |
| 19 | True Premier Football HD 2 | 40 | MCOT HD 30 |
| 20 | True Premier Football HD 3 | 41 | Marriott Vacation Club |
| 21 | True Premier Football HD 4 | 42 | Music |

MEDIA CONNECTIVITY PANEL

Designed for performance and tranquility, our guest rooms anticipate your connectivity needs with an innovative plug-in panel, which allows you to enjoy technology, perfectly orchestrated. Use this innovative tool to:

1. Project your laptop on to the TV screen
2. Multitask with split-screen technology
3. Amplify your MP3 player
4. Connect your gaming system, camcorder or digital camera

TV

Connect your laptop to the connectivity panel using the supplied cables. Use your own cables to connect your digital camera, camcorder or other device.

Laptop

Change your computer settings to enable an external monitor. Press the A/V button on the remote control to navigate to “RGB PC” mode in order to split the screen.

Camcorder, Digital Camera or Other Video Devices

Press the A/V button on the remote control to navigate to “AV2” mode. The screen will automatically activate within 3 seconds.

Audio Devide

Connect your MP3 player by using the supplied cable. This cable can also be used to connect your laptop audio. Press the A/V button on the remote control to navigate to “AV2” mode, the TV sound will authomatically switch to the audio of the connected device within 3 seconds.

HDMI Devide

Connect your HDMI device to the media connectivity panel using the supplied cables. Press the A/V button on the remote control to navigate to “HDMI DVI” mode. The screen will automatically activate within 3 seconds.

To return to normal TV channels, press the A/V button on the remote control to naviage to “AV1” mode.

To request Connectivity cables or assistance, please call “At Your Service”, ext. 0



ประกาศ กรณีเกิดความสูญหายหรือเสียหาย

LOSS & DAMAGE NOTICE

1. โรงแรมฯ จะรับผิดชอบต่อทรัพย์สินผู้เข้าพัก กรณีเกิดความสูญหายหรือเสียหาย ดังนี้
 - 1.1 การสูญหายหรือเสียหายที่เกิดขึ้นในโรงแรมฯ
 - 1.2 หากทรัพย์สินที่สูญหายหรือเสียหายตามข้อ 1.1 เป็นประเภทเงิน ทอง ธนบัตร ตัวเงิน อัญมณี หรือของมีค่าอื่น ๆ ทางโรงแรมฯ จะรับผิดชอบไม่เกิน 5,000 บาท
- ** เว้นแต่ผู้เข้าพักจะได้ฝากและแจ้งราคาแห่งทรัพย์สินนั้นไว้กับโรงแรมฯ**
 2. โรงแรมฯ ขอสงวนสิทธิ์ในความรับผิดชอบ หากความสูญหายหรือเสียหายดังกล่าวเกิดขึ้นเพราะเหตุดังต่อไปนี้
 - 2.1 เหตุสุดวิสัย
 - 2.2 เหตุแห่งสภาพของทรัพย์สินนั้น ๆ
 - 2.3 เป็นความรับผิดชอบของผู้เข้าพัก บริวาร หรือบุคคลที่ผู้เข้าพักให้การต้อนรับ

1. The hotel is liable for the loss or damage to property brought into the hotel by guests under the following conditions:
 - 1.1 The loss or damage occurred within the hotel premises.
 - 1.2 Should the loss or damage occurred as stated in 1.1 to the hotel guest's property related in money, bank notes, traveler cheque, gold, jewelry, or other valuable items, the hotel's liability shall not exceed 5,000 Baht unless the guest had deposited and declared its value to the hotel.
2. The hotel shall not in any event be liable for the loss or damage to property brought into the hotel by guests under the following condition:
 - 2.1 The loss or damage is due to an unforeseeable and inevitable act of nature and all similar circumstances beyond the hotel's control.
 - 2.2 The damage is due to the physical condition of the property, defects and / or misuse.
 - 2.3 The loss or damage is caused by the guest's negligence or misconduct or by any person accompanying or visiting him/her.

